



TEMPLE TERRACE
AUTOMATED TRAFFIC LIGHT
ENFORCEMENT
What to Do if You Receive a
Notice of Violation



City of Temple Terrace, Florida

What to Do

If you receive a Notice of Violation, please go to the website www.ViolationInfo.com, where you can get additional information and watch images and a video recording of your violation.

How to Pay

Online Payment: The fastest and easiest way to pay your citation is online. Go to www.ViolationInfo.com and log on with your Notice # and Pin # shown in the red box on the front of your Notice of Violation. Click the Pay button. There is a \$4 convenience fee.

Payment by Phone: Call toll free **1-866-790-4111** from 9 a.m. to 5 p.m. Mon-Fri. Eastern Time.

Payment by Mail: Mail your check or money order (payable to the City of Temple Terrace) in the enclosed envelope with the coupon printed at the bottom of your Notice. **DO NOT MAIL CASH.** Be sure to put the Notice # on the face of your check or money order.

Payment in Person: You may pay in person by check, money order or credit card (Visa or MasterCard) at Temple Terrace City Hall, 11250 N. 56th St., Temple Terrace, FL 33617, Monday through Friday from 8 a.m. to 4 p.m.

Note: Violations will not be a part of your driving record and no points will be assessed.

View Your Violation

Recorded images and video of your violation will be submitted as evidence for review by the Temple Terrace Police Department for disposition of the incident. You may view images and video of your violation online at www.ViolationInfo.com. To view these images and video, you will need your Notice # and Pin # (printed on the front of your Notice of Violation, inside the red box in the upper right-hand corner).

Request an Appeal

You may contest the civil penalty by requesting, in writing, an appeal for a hearing. Sign and mail the coupon included on the bottom of the reverse side of your Notice of Violation. Your request must be received by the Due Date stated on the front of your Notice. Upon receipt, you will be notified of the date, time and location of your hearing. If you are found liable after your hearing, you will pay an additional \$50 for court costs, and you will have 15 days in which to pay.

Questions

If you have any questions, please contact Customer Service toll free at **1-866-790-4111**.

It is presumed that the registered owner of the vehicle is the person who committed the civil red-light infraction. However, if your vehicle was sold or stolen, operated without your consent, or was otherwise not in your care, custody or control at the time of violation, you as the registered owner may submit an Affidavit of Non-Responsibility at your hearing to rebut the presumption that you were driving the vehicle at the time of the violation.

* You may print the form from the website www.ViolationInfo.com. You will need your Notice # and Pin # (printed in the red box on the front of the Notice of Violation).

* You must set forth the circumstances demonstrating that the car was not in your care, custody or control, or was operated without your consent.

* The Affidavit of Non-Responsibility must be executed in the presence of a notary.

* You must request an appeal for a hearing by signing and mailing the coupon included on the bottom of the reverse side of your Notice of Violation.

Citation Penalties

\$100 for the first offense.

\$125 for a second offense within 12 months.

\$150 for a third offense and each additional offense within 24 months of the first offense.

For more information call 1-866-790-4111.