



**TEMPLE TERRACE
COMMUNICATIONS CENTER
NEWS RELEASE**

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FOR IMMEDIATE RELEASE

AUGUSTE NAMED ‘FIRE DISPATCHER OF THE YEAR’

(TEMPLE TERRACE, FL. – 4/13/11) – Stacey Auguste, a four-year veteran of the Temple Terrace Communications Center, was named Temple Terrace’s 2010 *Fire Dispatcher of the Year* during an awards ceremony Tuesday at City Hall.

Auguste, 22, received the award from Fire Chief Keith Chapman, who praised her outstanding skills and service to the community. To be named “Fire Dispatcher of the Year,” Auguste had to exceed the emergency protocol requirements of the National Academies of Emergency Dispatch, which set rigorous standards for telecommunications professionals in fire, police and emergency medical services.

Auguste earned an exemplary 100-percent rating seven times last year in handling emergency calls, Chapman said. A 97-percent rating is considered outstanding.

The honor came as a surprise for Auguste, a dedicated worker who also studies English literature at the University of Tampa, where she is a student. Auguste said working as a dispatcher fits her personality, especially because of her desire to help others in need.

“I think it takes a special type of person to do this job,” she said. “You see all the bad things that happen, but you really can’t let anything get to you. It takes a lot of internal compassion to do this job well.”

Auguste, whose parents hail from Haiti, credits her Christian faith for her ability to juggle a big workload while handling the stress of many demanding moments in the Communications Center. She attends Corpus Christi Catholic Church in Temple Terrace.

“It’s what keeps me going,” she said, adding that she would like to work for the United Nations one day.

“That stems from my belief in humanity,” she said. “It gives me hope in the world. I have a purpose, and that’s to give back in any way I can.”

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