



**TEMPLE TERRACE
COMMUNICATIONS CENTER
NEWS RELEASE**

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April 1, 2010

FOR MORE INFORMATION, CONTACT:

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FOR IMMEDIATE RELEASE

**TEMPLE TERRACE COMMUNICATIONS CENTER CELEBRATES
*NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK***

(TEMPLE TERRACE, FL. – 4/1/10) – The Temple Terrace Communications Center will host an Open House on Tuesday, April 13 from 2 p.m. to 4 p.m. in commemoration of National Public Safety Telecommunicators Week (April 11-17, 2010).

As part of the event, the *Fire Dispatcher of the Year* will be announced at 3 p.m. Responders and the news media are invited to stop by and meet the individuals who perform a very difficult job every day.

The Temple Terrace Communications Center is a primary 9-1-1 call center for Hillsborough County, handling nearly 10,000 emergency calls a year and more than 30,000 annual calls for service. Our call center is unique in that it utilizes a single dispatch center to coordinate police, fire and medical responders. With a staff of 13 full-time communications officers, the Temple Terrace Communications Center consistently provides residents with quality service and outstanding response times.

National Public Safety Telecommunicators Week was established by Congress in 1992 at the behest of the Association of Public Safety Communications Officials (APCO). The week is dedicated to honoring the hard-working individuals who provide 9-1-1 assistance to callers across the country.

These men and women are referred to by many different titles: communications officers, dispatchers, call-takers or telecommunicators. While their titles may vary, their roles are much the same; they're the voice on the 9-1-1 line, saving lives by responding to emergency calls, dispatching emergency professionals and providing comfort and support to those in need.

The Temple Terrace Communications Center is located on the first floor of City Hall, 11250 N. 56th St. in Temple Terrace, Fla. For more information, or to coordinate an interview with the communications staff, contact Public Information Officer Michael Dunn at (813) 506-6406.

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